



MEDIA RELEASE

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AIC presents more than 500 awards to develop talent and recognise service excellence in the Community Care sector

The Agency for Integrated Care (AIC) conferred more than 140 manpower development awards and close to 380 service excellence awards during a ceremony held today. Mdm Rahayu Mahzam, Senior Parliamentary Secretary for the Ministry of Health was the Guest-of-Honour at the Community Care Manpower Development and Excellence Awards 2023.

Community Care Manpower Development Awards

2. To attract and develop talents in the Community Care sector, the Community Care Manpower Development Awards (CCMDA) was launched in 2017. Administered by AIC, more than 800 awards have since been presented to new and current staff to provide them with opportunities to pursue and grow their careers.
3. In addition to offering existing staff with upskilling opportunities to enhance their knowledge to better serve clients and seniors under their care, the CCMDA also enables Community Care organisations to attract fresh talent by funding their studies. These recipients will join their respective organisations upon completion of their courses and will play a significant role in caring for seniors.
4. This year, the CCMDA recipients who are new entrants to the Community Care sector, will study different disciplines such as physiotherapy, occupational therapy, and social work.

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One of them is 25-year-old Mr Jonathan Ee, who is pursuing his undergraduate studies in physiotherapy at the Singapore Institute of Technology. He is passionate about helping others, and started volunteering when he was 14. After completing his studies, he will join Kwong Wai Shiu Hospital to help seniors in their rehabilitation journey.



CCMDA recipient Mr Jonathan Ee, receiving his award from Mdm Rahayu Rahzam, Senior Parliamentary Secretary for the Ministry of Health.

Community Care Excellence Awards

5. Besides attracting and developing talents in the sector, it is vital to recognise current staff for their dedication in caring for clients and seniors. In 2014, AIC introduced the Community Care Excellence Awards (CCEA) to honour staff and teams in the sector who have demonstrated exemplary service and commitment in delivering quality care to their clients and seniors.

6. Since its launch in 2014, more than 2200 awards for the Individual and Team categories have been handed out over nine years. This year, there are nine Individual Gold Awards and six Team Gold Awards winners.

7. Among this year's Individual Gold Awards recipients is Mr Yeo Chee Wei, the principal medical social worker at Methodist Welfare Services. He leads a team to care for clients and their caregivers. This includes enriching them with the importance of Advance Care Planning (ACP), which is the process of planning for a person's current and future healthcare, if they are not able to make decisions for themselves when the

need arises. Under his leadership, his team worked with the nursing and medical teams to increase the rate of ACP completion significantly.

8. Another CCEA recipient this year is HCA Hospice, who won the Team Gold Awards for introducing novel activities including hairdressing, manicure and pedicure services, and weekly 'Happy Hour' with cocktails and mocktails at their day hospice at Outram Community Hospital. These activities allow clients to live life meaningfully and to the fullest, even though they are at the end-of-life stage.

9. "Attracting, developing, and recognising talents in the Community Care sector are key in ensuring that our clients and seniors are well taken care of, so that they can age healthily and happily in the community. I would like to extend my heartfelt congratulations to the recipients for their achievements," said Mr Tan Kwang Cheak, AIC's Chief Executive Officer. "At AIC, we nurture a spirit of lifelong learning among our partners and encourage them to further enhance the delivery of their services. These are all efforts we champion to serve our clients and seniors with a heart of care," added Mr Tan.

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About the Agency for Integrated Care

The Agency for Integrated Care (AIC) aims to create a vibrant care community for people to live well and age gracefully. AIC coordinates and supports efforts in integrating care to achieve the best care outcomes for our clients. We reach out to caregivers and seniors with information on staying active and ageing well and connect people to services they need. We support stakeholders in their efforts to raise the quality of care, and also work with health and social care partners to provide services for the ageing population. Our work in the community brings care services and information closer to those in need. For more about us, please visit <https://www.aic.sg>