



MEDIA RELEASE

18 OCTOBER 2022 – FOR IMMEDIATE RELEASE

Community Care SPRINT Forum 2022

AIC presents awards to recognise service excellence and delivery of quality care in the Community Care sector

The Agency for Integrated Care (AIC) announced the recipients of the Community Care Excellence Awards (CCEA) at the Opening Ceremony of its inaugural Community Care SPRINT Forum (CCSF). More than 600 individuals and teams have been awarded this year.

2. The Awards recognise Community Care staff and teams who have demonstrated exemplary service and commitment in delivering quality care to clients and seniors. Since its launch in 2014, close to 2,000 individuals and teams have received the CCEA.

3. The CCEA Gold recipients received their awards from Dr Janil Puthuchery, Senior Minister of State for Health, who was the Guest-of-Honour at the Forum. Held from 18 to 21 October 2022, the CCSF aims to spur capabilities in the Community Care sector to meet the evolving needs and aspirations of clients and seniors.

4. Speaking at the opening ceremony of the Forum, Dr Janil commended the Community Care sector for remaining resolute in caring for seniors despite the challenges presented during the onset and heightened phases of the COVID-19 pandemic. He also highlighted the importance of the Community Care sector in being a key partner in Singapore's Healthier SG initiative.

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Recognising service excellence in achieving better outcomes for seniors

5. Among the CCEA Individual Award (Gold) recipients is Ms Shahidah Lam Binte Zainal Abideen, a senior training officer with SPD. Shahidah cares for clients with disabilities at the SPD Day Activity Centre. She is also part of a team that conducts activities to nurture the clients' self-help and social skills. Shahidah takes pride in her work and finds it most meaningful when her clients make progress over time. This further motivates her to create even better and more enriching activities for her clients.



SPD's Shahidah Lam Binte Zainal Abideen (right) receiving the CCEA Individual Award (Gold) from Senior Minister of State for Health, Dr Janil Puthucheary at the Opening Ceremony of the Community Care SPRINT Forum on 18 October 2022

6. Among the CCEA Team Award (Gold) recipients is THK Elderly & Home Care Services. THK's centres took a proactive approach towards their clients' health and well-being during the COVID-19 pandemic by conducting health assessments at nine centres. More than 1,400 seniors benefitted through THK's proactive outreach to their clients.

7. "I am heartened by the accomplishments of the CCEA recipients this year. Their work is a strong testament to the Community Care sector's dedication and resilience in caring for their clients and seniors," said Mr Tan Kwang Cheak, AIC's Chief Executive Officer. "AIC will continue to support our partners every step of the way as we journey together towards achieving the nation's Healthier SG strategy. With the synergy of our capabilities, we can play a crucial role to enable Singaporeans to take a proactive approach towards a healthier lifestyle, and for seniors to live well and age gracefully in the community," added Mr Tan.

Uplifting care in the Community Care sector

8. To further boost quality of care for seniors, AIC has launched a set of enhanced guidelines to supplement existing service requirements for centre-based and home care services. Known as 'Good Practices Handbooks', they contain exemplary practices that Community Care organisations are encouraged to adopt, so as to provide even better care to the clients and seniors they care for. The Handbooks were developed by AIC, in consultation with representatives from the Ministry of Health, as well as the Community Care and healthcare sector. The Handbooks also offer a comprehensive scope of topics that include care delivery and safety.

Community Care SPRINT Forum 2022

9. Organised by AIC, the four-day Forum focuses on supporting the Community Care sector's continued emphasis and strive to further improve quality and productivity, digitalisation, people development, and process innovation. With the theme of 'Reimagining the Future of Community Care with Healthier SG', the programme line-up explores new ways of delivering quality care in an endemic and evolving ecosystem.

10. One of the event's highlights is the Keynote Address on 'Empowering Healthier Strategies in a Super-Aged Future' by Dr Jun Sasaki, Founder and Chairman of Yushoukai Medical Corporation. Participants can also look forward to attending webinars and workshops, as well as site visits to learn more about innovative initiatives on improving care delivery. For more information on CCSF, please visit www.ccsf2022.sg.

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About the Agency for Integrated Care

The Agency for Integrated Care (AIC) aims to create a vibrant care community for people to live well and age gracefully. AIC coordinates and supports efforts in integrating care to achieve the best care outcomes for our clients. We reach out to caregivers and seniors with information on staying active and ageing well, and connect people to services they need. We support stakeholders in their efforts to raise the quality of care, and also work with health and social care partners to provide services

for the ageing population. Our work in the community brings care services and information closer to those in need. For more about us, please visit <https://www.aic.sg>.